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*I can do all things through Christ who strengthens me – Philippians 4:13*

## **TERMS & CONDITIONS**

### **STORAGE AND SECURITY**

At time of delivery, please ensure that a dry and secure area is available for the storage of your units. Any damage incurred due to this not being supplied will not be for our account.

### **DELIVERY**

Our delivery time is usually 3-6 weeks, depending on the product being ordered.

Should the units be ready prior to this time, an earlier delivery date will be discussed with you.

**Note: Orders are only processed once the deposit amount reflects in our bank account.**

### **STRUCTURAL REQUIREMENTS**

It is your responsibility to please ensure that:

- all electrical, plumbing, tile stripping and plastering are completed prior to installation
- all windows and roofing are complete prior to delivery/installation
- where applicable, your old units are removed prior to installation – this can be arranged by us at an additional cost.
- the electrician, plumber, tiler or any other contractor does not damage any of the installed units
- all plumbing & electrical connections are made after the units are installed
- any damage to water/electrical connections during installation of your units will not be for our account. Please consult with your sales representative to guide you on where electrical & plumbing pipes and conduits should be installed so as to avoid damage to them during installation.

### **ALTERATIONS**

No alterations to an order will be considered unless these are given in writing and any additional cost incurred in performing the alterations shall be for your own account.

### **VALIDITY**

This quote will be valid for a period of fourteen (14) days only. Should the onsite measurements differ to the measurements taken off plan, the Company reserves the right to re-quote.

## **CONDITIONS OF SALE**

1. The time for delivery of goods hereby sold or installations affected shall not be of the essence of this contract and the seller will not under any circumstances be responsible for any loss or damage of any nature whatsoever, whether direct or indirect, consequential or otherwise as a result of any of the goods supplied or any installations affected by the seller being defective or as a result of incorrect or late delivery or late installation, or failure to deliver or install.
2. The risk for the goods hereby sold including delivery thereof by an employee of the seller shall pass to the purchaser immediately once the sale is concluded.
3. The purchaser shall inform the seller in writing within 7 days of date of delivery of any defective goods, or incomplete delivery, or defective installation; failing which the purchaser waives any claim in respect thereof.
4. For jobs requiring installation; Installation will mean the actual fixing of our products to floors and walls and does not include below unless stated otherwise:
  - ❖ Electrical Work
  - ❖ Plumbing
  - ❖ Carpentry
  - ❖ Tiling
  - ❖ Painting
  - ❖ Removal of old/existing units
  - ❖ Cutting of skirtings
  - ❖ Chipping of concrete
  - ❖ Levelling of walls and floors
  - ❖ Renovation to any part of the building due to damage during course of installation
5. The Kitchen / Bedroom / Bathroom / Other cupboards are not to be used until sign off has been given.
6. Should the purchaser have a reasonable complaint then, a 10% retention of the contract price may be withheld pending the rectification of the complaint.
7. This order becomes binding and irrevocable by the purchaser upon signature or deposit paid by the purchaser.
8. Unless otherwise stated, the terms of payment for sales on Cupboards are 60% on Confirmation, 30% on Delivery and 10% on Completion and on Worktops are 90% on Confirmation of Order, and 10% on Completion.
9. Ownership in and to the goods referred to above shall remain with the seller until payment in full has been made. The Client agrees that the goods remain movable and do not accede to the property until such time as full payment is received.
10. It should be noted that the Order Confirmation Deposit as per the Company's payment terms is non-refundable.
11. PLEASE NOTE THAT GOODS WILL NOT BE ORDERED UNLESS THE DEPOSIT REFERRED TO ABOVE HAS BEEN RECEIVED AND IS REFLECTING IN OUR BANK ACCOUNT.

12. Should payment not be made on due date the seller has the right to retake possession of the goods referred to in this order and to claim such damages as the seller may have suffered, alternatively and without prejudice to the provisions contained in the previous paragraph, the seller shall be entitled to claim payment of the full amount due in terms of the contract.
13. Interest at the rate of 2% per month shall be paid on all overdue accounts, which interest shall be calculated from the date on which the account became due and payable until the date of payment.
14. Only official receipts as issued by the seller will be proof of payment in case of payment by cash.
15. Granite, Marble, Solid & Semi-Solid Wood products are **natural materials** with porous qualities and are subject to variations in colour and veining and they can differ from samples seen. Care will be taken to ensure such differences are minimal.
16. In the case where Worktops need to be removed and re-installed, we do take extreme care during this process but if the worktop should break or damage during this process the replacement cost will be for the clients account.
17. Price includes all required hardware and installation costs, exclude electrical, plumbing works and equipment as well as paint preparation.
18. ALL QUOTATION EXCLUDES TAPS, SINKS, DECORATIONS AND APLLIANCES. Unless Specified

## **AUTHORISATION**

Should the above quotation meet with your approval, kindly initial each page, sign below and return to us at your earliest convenience.

Trusting the above is in order, should you require any additional information, please do not hesitate to contact us.

Kind regards,



**Claude le Roux**

**By signing this agreement or paying the deposit, you are agreeing to our Terms & Conditions as indicated above**

Customer Name: \_\_\_\_\_

Customer Signature: \_\_\_\_\_ Date: \_\_\_\_\_

**The person signing this quote along with its conditions, warrants his/her authority to do so on behalf The Client.**